

Chadron State College (CSC)
Food Service Site Visit
Monday, October 9, 2023

Q: Is the level of activity going on right now typical of a Monday at 8:30?

A: Yes, CSC has classes that start at 8:00 on Monday/Wednesday/Friday and Mondays tend to be lower breakfast attendance days.

Q: Is there a preventative maintenance plan in place for the kitchen and its equipment?

A: Yes, CSC maintenance staff provide preventative maintenance and repairs when needed as well as a contractor for semi-annual hood cleaning/maintenance/inspection.

Q: Is there an equipment replacement plan?

A: CSC has been working with the current food service provider to establish an equipment replacement plan but it's still in the drafting phase. CSC does fund equipment replacement each year through the Contingency Maintenance program.

Q: What is the population of the Rodeo Team; Football Team?

A: Rodeo team = 32; Football team = 132

Q: How long has the director of food service been here?

A: The current food service director has been at CSC since the middle of June 2023.

Q: How often has the Food Service Director position changed over in the last five (5) years?

A: This position has turned over two times, CSC is working with the third food service director in the last five years.

Q: It was mentioned that CSC has a dry campus, is alcohol allowed at catered events?

A: Yes, but per NSCS board policy the president must provide approval and there must be food and nonalcoholic beverages available. CSC currently has a two-drink maximum.

Q: Is the press box used only for gamedays?

A: No, the press box has been used for other catered events on campus.

Q: What is the NPAC used for?

A: The NPAC is an academic, community and athletic facility. There are health education classes, faculty office spaces, fitness classes, track and wrestling practices, high school indoor track meets, high school wrestling tournaments, and student/community weightlifting, aerobic equipment use or track use.

Q: Will the food service provider need to have a liquor license?

A: Yes

Q: Who owns the POS system?

A: Chadron State College

Q: If the College owns the system, can it be deployed and used by the next vendor?

A: The current POS will be five (5) years old as of 5/16/2024 and would be scheduled for replacement. However, if the vendor would like to purchase the POS it could be an option, but it is highly discouraged due to its age.

Q: What system is used for student ID's? Also phrased as who is the vendor for the campus card system?

A: TouchNet OneCard

Q: What is the backup plan for events that happen outside when weather becomes a factor?

A: There is typically a space in the Student Center used as a backup location. It would depend on the type of event and the outside location of the event.

Q: What is the Zoom call on the 18th?

A: This is an opportunity for the vendors to ask RFP related questions, if there are any.

Q: What percentage of on-campus residents are athletes?

A: 34.77%

Q: Will the live-in requirement be changing?

A: CSC implemented a two year live on campus requirement starting fall 2023 so the freshman this fall are required to live on campus this year and next year whereas the freshman starting fall 2022 were only required to live on campus last year.

Q: Is this the first system wide RFP for food service?

A: Yes.