BOARD OF TRUSTEES OF THE NEBRASKA STATE COLLEGES ITEMS FOR DISCUSSION AND ACTION\FISCAL, FACILITIES AND AUDIT

ACTION: First and Final Round Approval of Revisions to Board Policy 6008; Student Debt; Payment Plans

Board Policy 6008 - Student Debt; Payment Plans is being broken into two policies: 6505 - Student Payment Plans and 6303 - Delinquent Accounts and Write-Offs. The policy was reviewed for updates and put into the new format.

Policy 6505 Student Payment Plans does not have any substantive changes but will be easier to find with a number that will place it with other tuition and fee policies.

Policy 6303 - Delinquent Accounts and Write-Offs changes include new language clarifying when delinquent accounts are sent to collection agencies. Previously the presidents could file suit for the collection of delinquent accounts, but General Counsel and the Chancellor felt that role should be retained by the Chancellor. Finally, it is clarified that in addition to holding transcripts and diplomas, students may also be restricted from registering or enrolling if they have a delinquent account and have not made satisfactory payment arrangements.

The System Office recommends approval of the Revisions to Board Policy 6008; Student Debt; Payment Plans.

ATTACHMENTS:

- Revisions to Board Policy 6008 (PDF)
- Revisions to Board Policy 6008-1 (PDF)

Updated: 6/29/2022 10:41 AM

Board of Trustees of the Nebraska State Colleges

Policy Category

POLICY NAME:

Student Debt; Payment Plans Student Payment Plans

POLICY

60086505 NUMBER:

A. PURPOSE

To establish student payment plan guidelines.

B. DEFINITIONS

None

C. POLICY

1. Student Payment Plans STUDENT TUITION AND FEE DEFERMENT

The Board authorizes the State Colleges to provide a tuition deferred payment plan.

- The plan must provide information on payment schedules and indicate all payment is due prior to the end of the semester of enrollment.
- If a College chooses to offer a deferred The plan must payment plan, such College shall develop written procedures defineing eligibility criteria and administrative procedures. necessary to implement this policy.
- Detailed information on the plan and repayment schedules shall be included on the College's website and be available in the business office at each College.
- Collegesampuses should exercise due diligence in extending credit through payment plans providing credit and every reasonable effort should be made to minimize uncollectible accounts.

SOURCE:

| Legal Reference: | RRS 25-301 | Real Party in Interest |
|------------------|------------|--|
| | RRS 23-302 | Assignee of a Thing in Action |
| | RRS 85-301 | State College; Official Names; Board of Trustees |
| | RRS 85-302 | Board of Trustees, Officers; Body Corporate |

RRS 85-307 State colleges; president; collection of fees.

Policy Adopted: March 1994

Policy Revised: September 2013, January 2020, <u>July 2022</u>

Board of Trustees of the Nebraska State Colleges

Policy Category

Student Debt; Payment Plans Delinquent Accounts and Write-

POLICY NAME:

Offs

POLICY NUMBER:

60086303

A. PURPOSE

To document the expectations related to delinquent student accounts.

B. <u>DEFINITIONS</u>

- 1. <u>Delinquent Account Student accounts that are not fully paid by the established</u> due date and that have no payment arrangements are considered delinquent.
- 2. Write-Off The process of removing a student receivable from the accounting records.

C. POLICY

1. Delinquent Account Collections

1.1. Internal Collections

At the end of each semester, the College will <u>conduct</u> <u>make</u> collection efforts internally for all delinquent accounts and then through a collection agency contracted by the System in accordance with System Student Account Guidelines.

1.2. Collection Agency

Within four months following the end of a semester, all delinquent accounts greater than \$200 that remain unpaid, or without a reasonable payment plan in place and with without an initial payment made, will be referred to the contracted collection agency.

- Accounts will remain at the collection agency for a minimum of twelve months.
- The President of each Colleges are is Chancellor is granted the authority
 to file suit for the collection of delinquent accounts, on behalf of the
 Board of Trustees, after appropriate preliminary steps have been taken
 to collect on those accounts.

2. Student Account Flags

Transcripts and diplomas may be withheld from any student who owes tuition, fees, room, board or other miscellaneous charges at any of the Colleges. <u>Students may also be restricted from registering or enrolling in the next term without an acceptable payment arrangement.</u>

2.1. When a student account is past due, global service restrictions will be placed on the student account that prevent future registrations, and hold transcripts and diplomas for all Colleges. Removal of restrictions must follow the System Student Account Guidelines.

3. Writing Off Bad Debts

The Colleges shall At the end of each fiscal year, and no later than September 30, each College shall prepare a listing of uncollectible accounts for write-off including for those-accounts returned from the collection agencies and those that are less than \$200. The lists which shall be approved annually, butannually but could be more often according to the Student Account Guidelines, and Guidelines and shall be approved in writing by the Vice President for Administration and Finance (VPAF) and shared with the System Vice Chancellor for Finance and Administration (VCFA). Additional write-offs may be made during the year with the written approval of the VPAF and in accordance with System Student Account Guidelines.

3.1. A record of the unpaid amount is retained in the student record system and account restrictions remain on the student account.

WITHHOLDING REGISTRATION, TRANSCRIPTS AND DIPLOMAS FROM STUDENTS OWING DEBTS

Each President is authorized to refuse to register a student who has an overdue debt owing to any of the Colleges in excess of two hundred dollars (\$200.00.)

If the College President has waived any portion of this policy, the College shall submit an annual report of those waivers to the System Office. The report shall include the rationale used for allowing each waiver and provide information on the arrangements agreed to for taking care of the overdue payment.

SOURCE:

Legal Reference: RRS 25-301 Real Party in Interest

RRS 23-302 Assignee of a Thing in Action

RRS 85-301 State College; Official Names; Board of Trustees
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